FIG.1 (PRIOR ART)

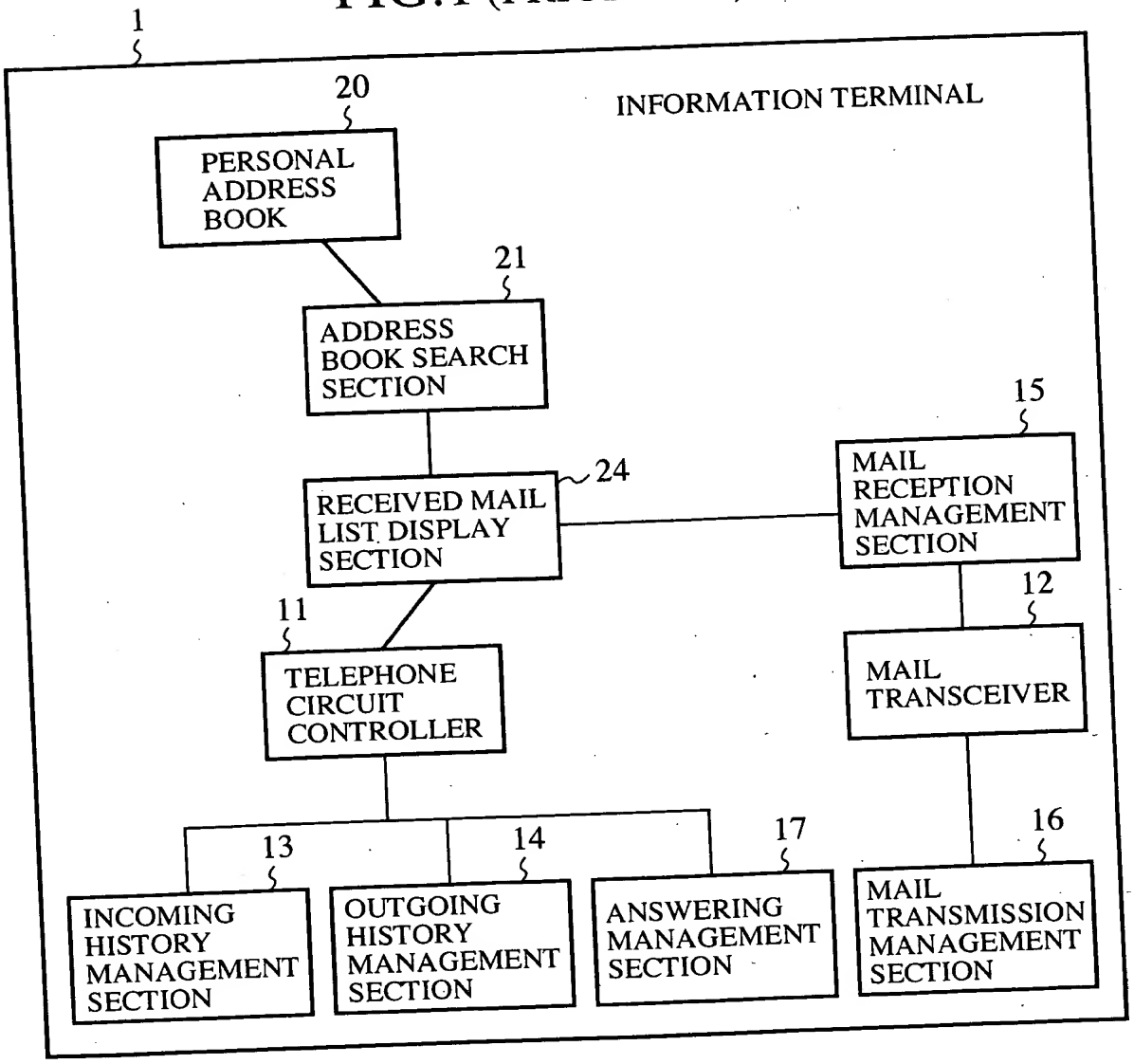



FIG.2 (PRIOR ART)

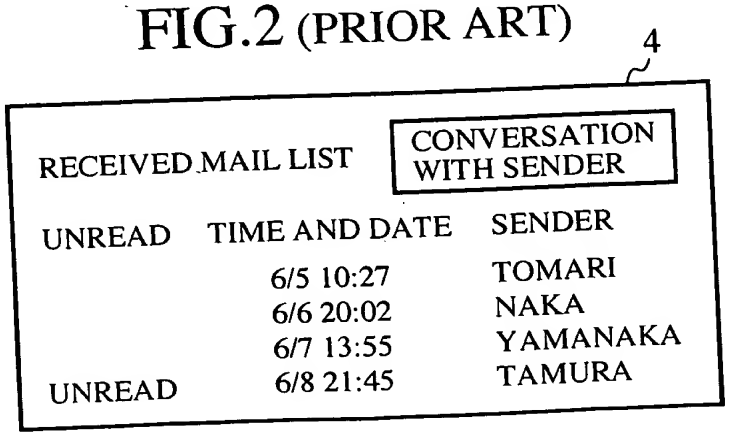
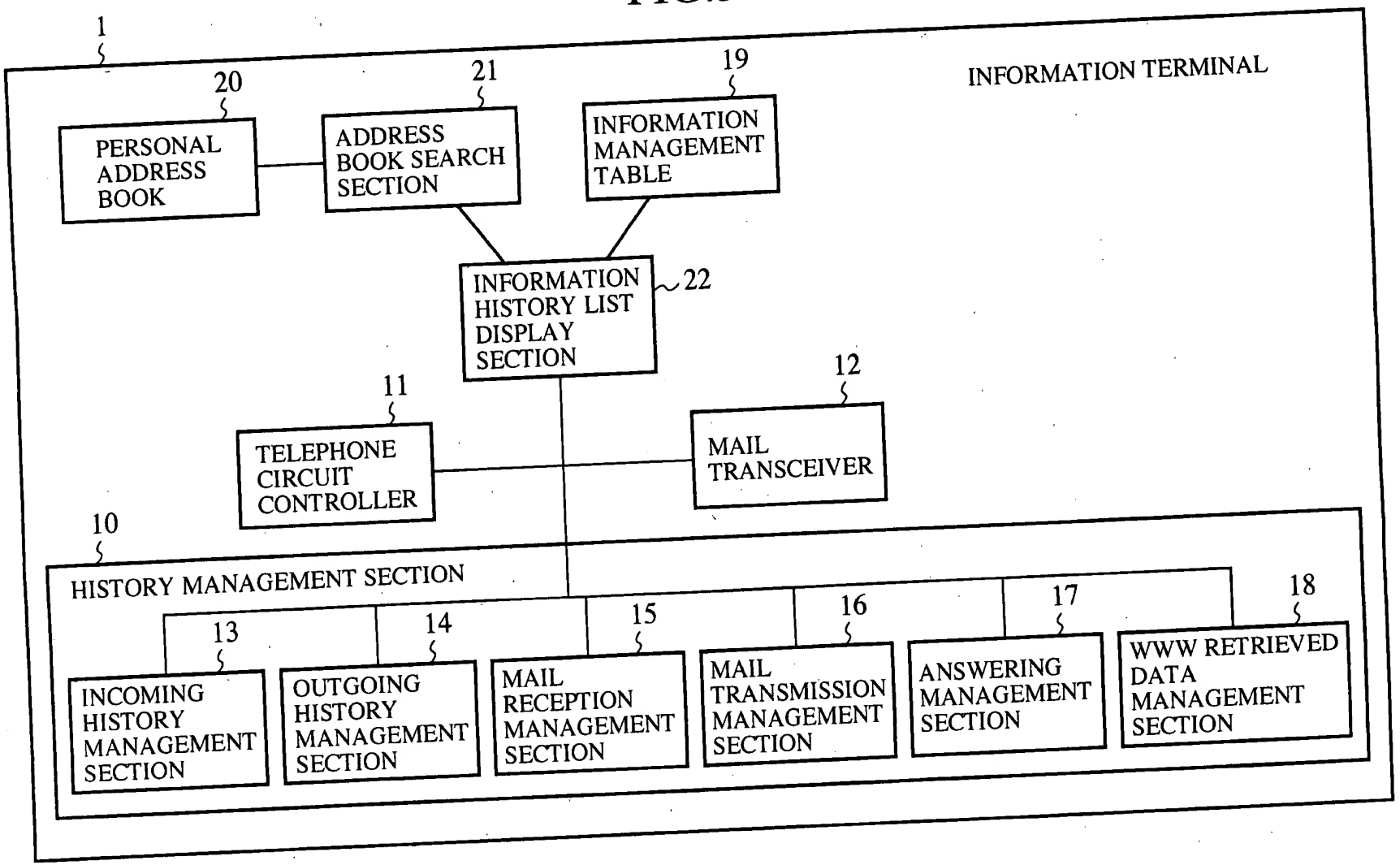


FIG.3


1
INFORMATION TERMINAL
20
PERSONAL ADDRESS BOOK
21
ADDRESS BOOK SEARCH SECTION
19
INFORMATION MANAGEMENT TABLE
INFORMATION HISTORY LIST DISPLAY SECTION
22
11
TELEPHONE CIRCUIT CONTROLLER
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HISTORY MANAGEMENT SECTION
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14
OUTGOING HISTORY MANAGEMENT SECTION
15
MAIL RECEPTION MANAGEMENT SECTION
16
MAIL TRANSMISSION MANAGEMENT SECTION
17
ANSWERING MANAGEMENT SECTION
18
WWW RETRIEVED DATA MANAGEMENT SECTION

FIG.4

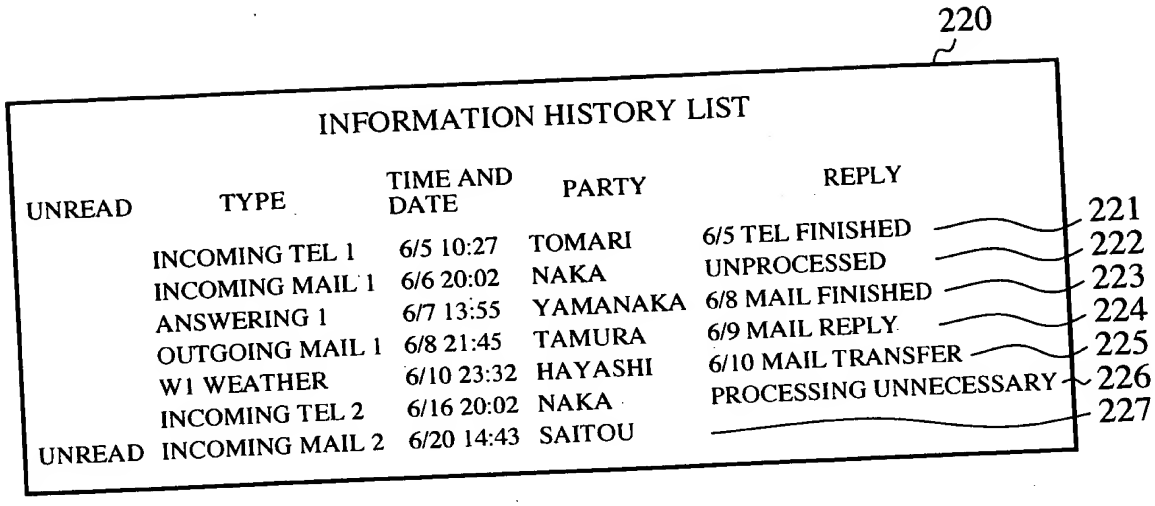

220
INFORMATION HISTORY LIST
UNREAD
TYPE
TIME AND DATE
PARTY
REPLY
INCOMING TEL 1
6/5 10:27
TOMARI
6/5 TEL FINISHED
INCOMING MAIL 1
6/6 20:02
NAKA
UNPROCESSED
ANSWERING 1
6/7 13:55
YAMANAKA
6/8 MAIL FINISHED
OUTGOING MAIL 1
6/8 21:45
TAMURA
6/9 MAIL REPLY
W1 WEATHER
6/10 23:32
HAYASHI
6/10 MAIL TRANSFER
INCOMING TEL 2
6/16 20:02
NAKA
PROCESSING UNNECESSARY
UNREAD
INCOMING MAIL 2
6/20 14:43
SAITOU
221
222
223
224
225
226
227

FIG.5

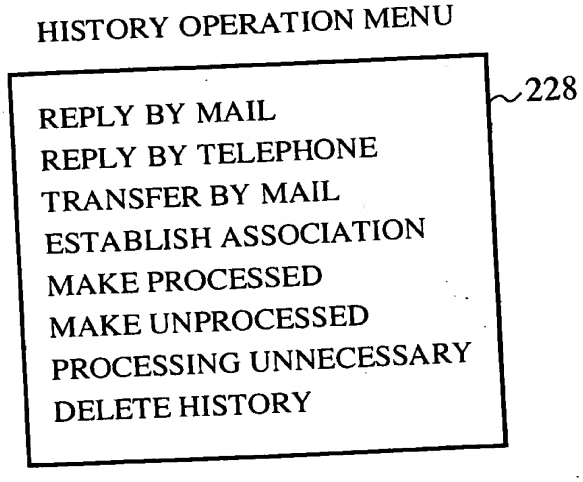

HISTORY OPERATION MENU
REPLY BY MAIL
REPLY BY TELEPHONE
TRANSFER BY MAIL
ESTABLISH ASSOCIATION
MAKE PROCESSED
MAKE UNPROCESSED
PROCESSING UNNECESSARY
DELETE HISTORY
228

FIG.6

INFORMATION MANAGEMENT TABLE

19

| | | |
|---|---|---|
| INCOMING TEL 1 | OUTGOING TEL 1 | 191 |
| INCOMING MAIL 1 | UNPROCESSED | 192 |
| ANSWERING 1 | OUTGOING MAIL 2 | 193 |
| OUTGOING MAIL 1 | INCOMING MAIL 2 | 194 |
| W1 | OUTGOING MAIL 3 | 195 |
| INCOMING TEL 2 | PROCESSING UNNECESSARY | 196 |
| INCOMING MAIL 2 | UNREAD | 197 |

FIG.7

20

PERSONAL ADDRESS BOOK

| NAME | MAIL ADDRESS | PHONE NUMBER |
|---|---|---|
| TOMARI | tomari@melco.co.jp | 09001234567 |
| NAKA | naka@melco.co.jp | 09002345678 |
| YAMANAKA | yamanaka@melco.co.jp | 09003456789 |
| TAMURA | tamura@melco.co.jp | 09004567890 |

FIG.8

INCOMING HISTORY MANAGEMENT SECTION 13

| TYPE | PARTY | TIME AND DATE |
|---|---|---|
| | : | |
| | : | |
| INCOMING TEL 1 | 09001234567 | 6/5 10:27 |
| | : | |
| | : | |

FIG.9

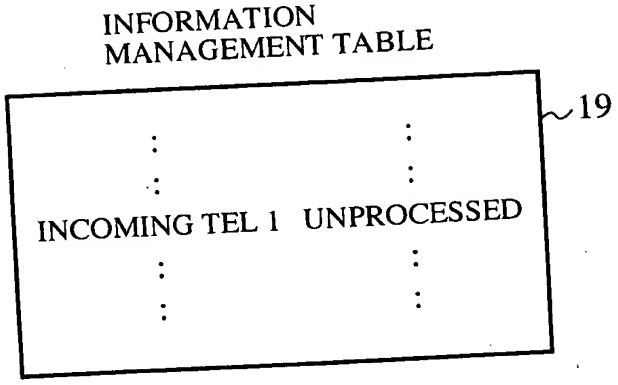



FIG.10

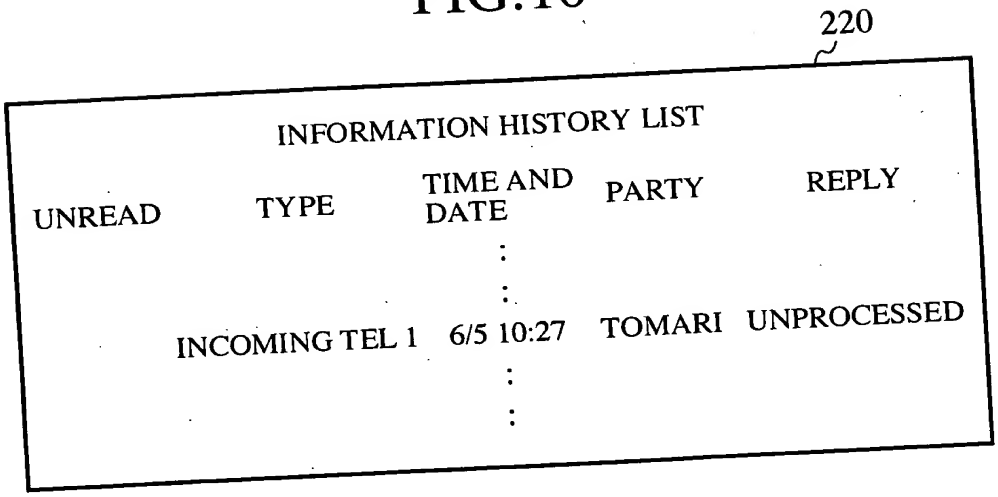



FIG.11

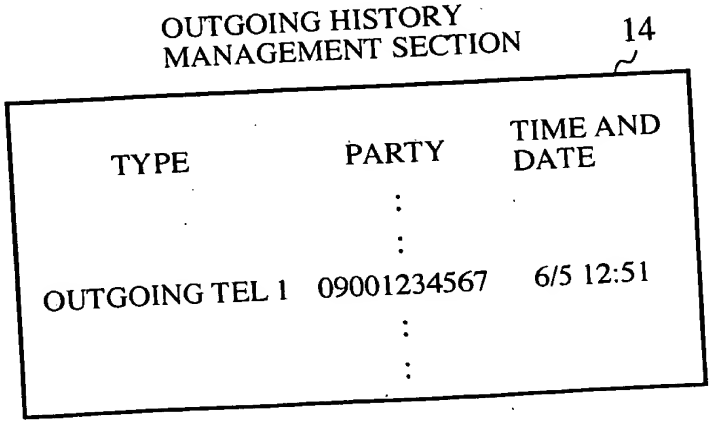


FIG.12

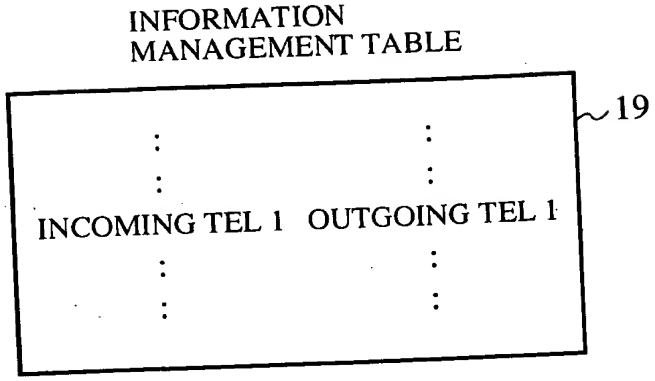
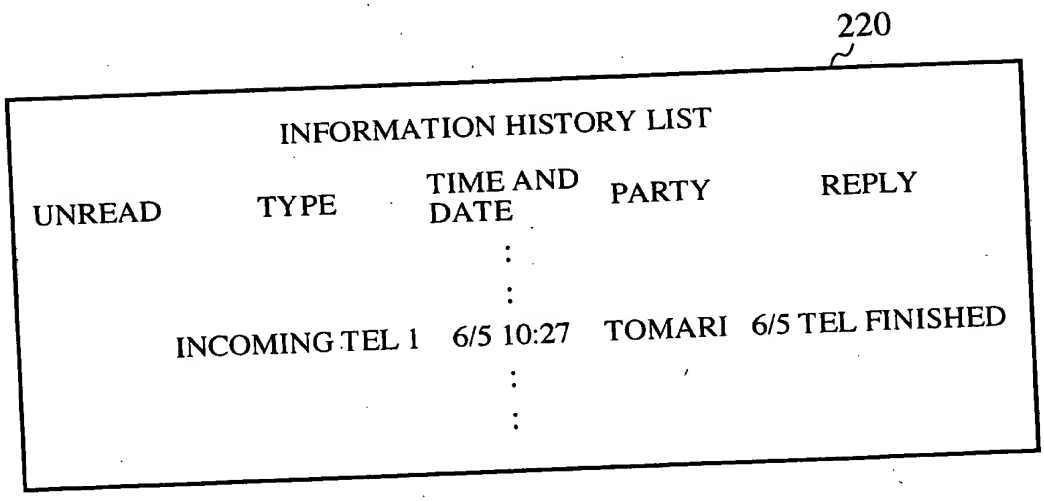
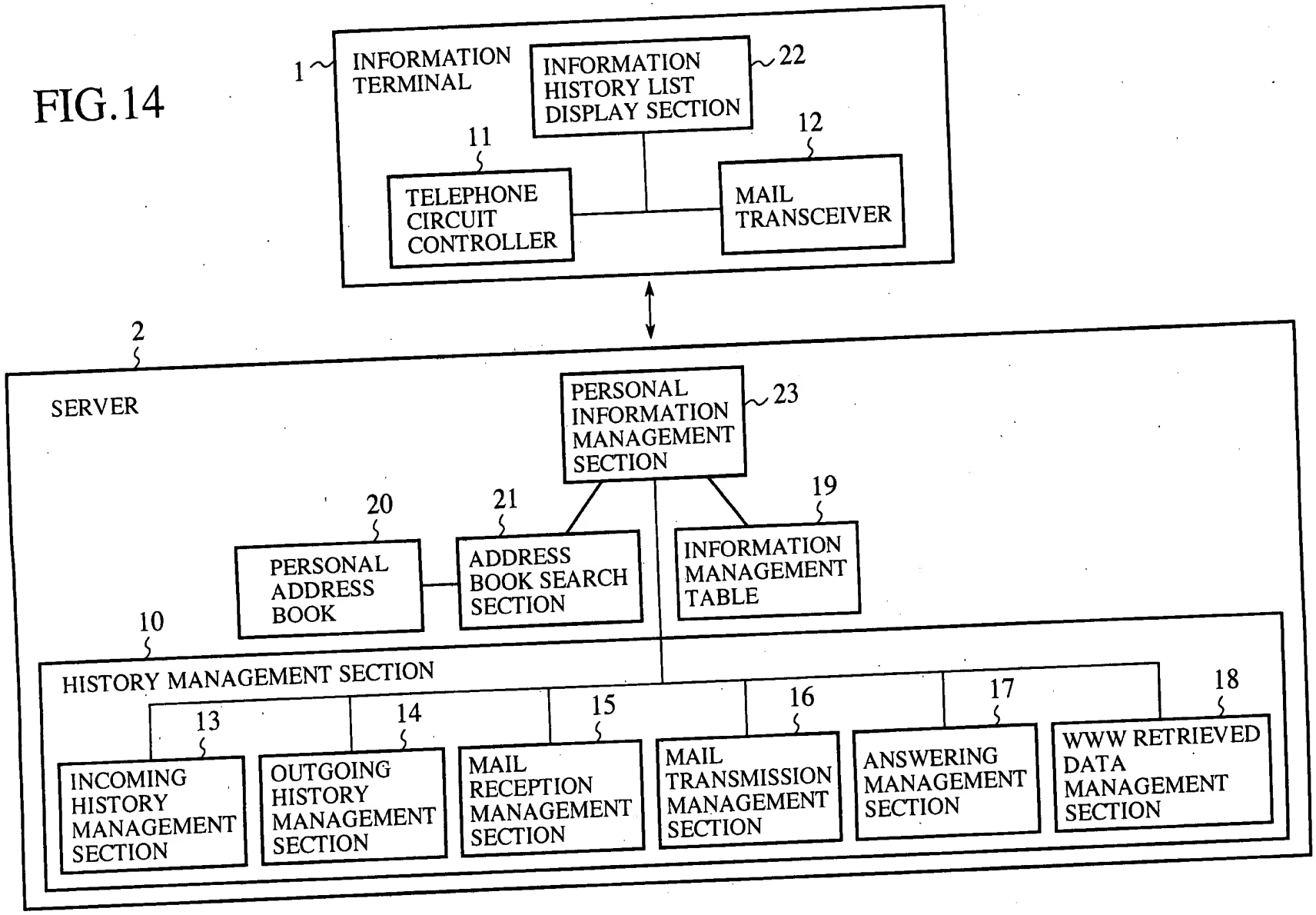

INFORMATION
MANAGEMENT TABLE
19
INCOMING TEL 1
OUTGOING TEL 1

FIG.13


220
INFORMATION HISTORY LIST
UNREAD
TYPE
TIME AND DATE
PARTY
REPLY
INCOMING TEL 1
6/5 10:27
TOMARI
6/5 TEL FINISHED

JP08190827A

FIG.14



JP08130582A2

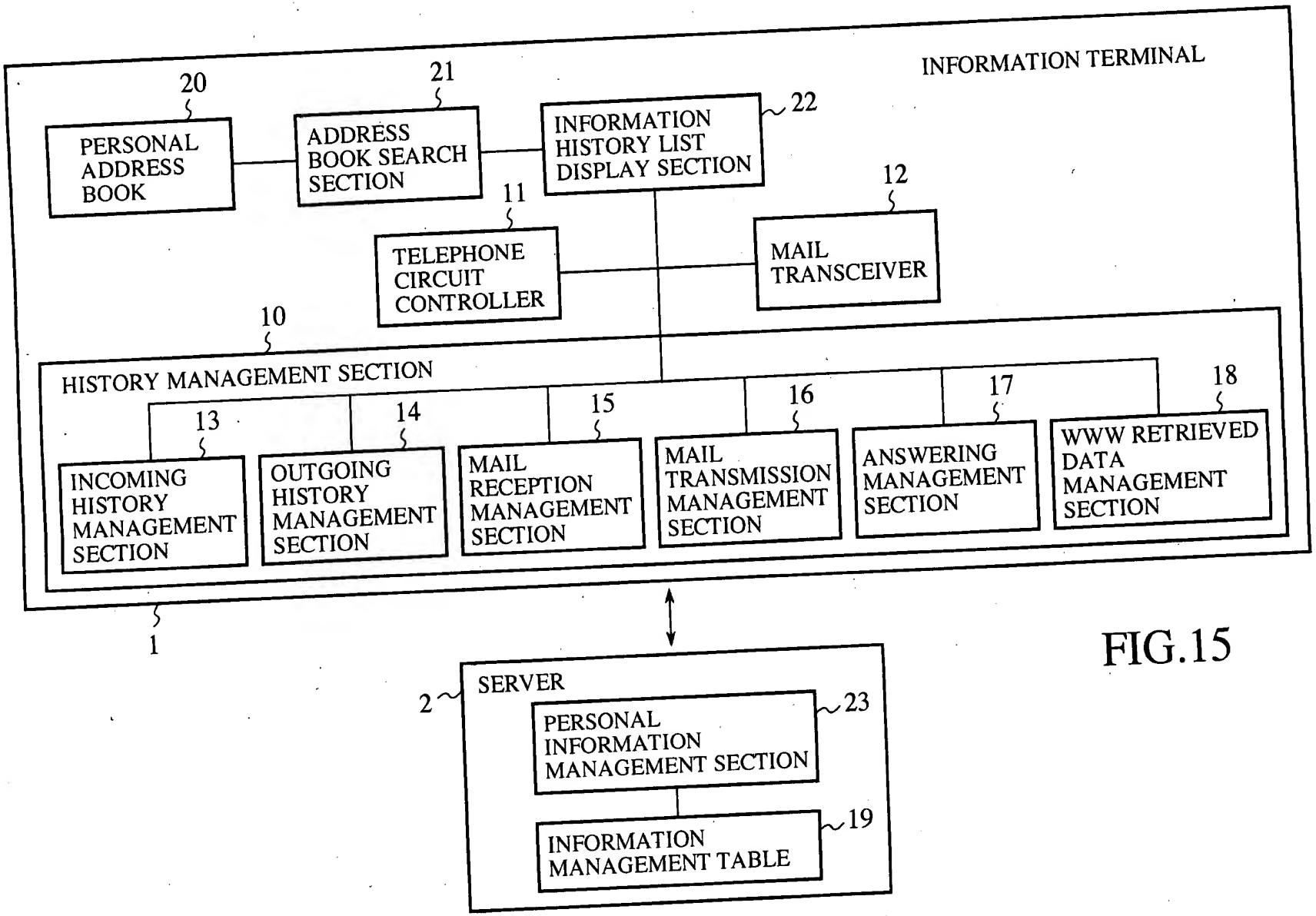
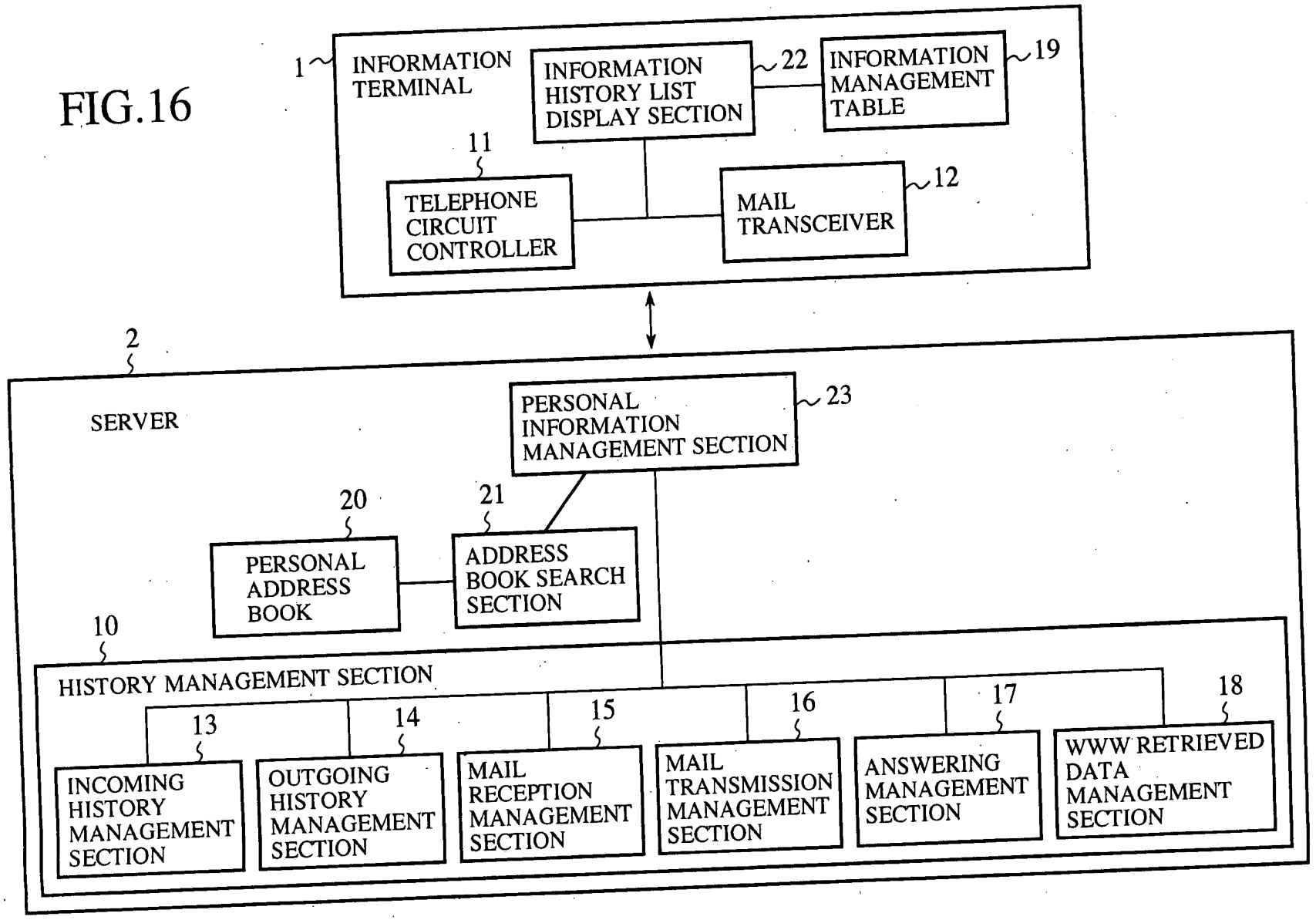



FIG.15

FIG.16


1
INFORMATION TERMINAL
INFORMATION HISTORY LIST DISPLAY SECTION
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WWW RETRIEVED DATA MANAGEMENT SECTION